

PacifiCare Behavioral Health Claim Form

INSTRUCTIONS FOR SUBMITTING CLAIMS

1. Use a separate form for each family member, each different provider of service, and each itemized bill.
2. Attach a fully itemized bill or ask the provider to complete the other side of this form.
FULLY ITEMIZED BILLS MUST CONTAIN THE FOLLOWING INFORMATION:
 Date(s) of service, diagnosis(es), type(s) of service, procedure code(s), charge for each service, provider name, address, phone number, provider tax ID number.
3. A signature line for AUTHORIZATION TO PAY PROVIDER is given below. This directs PacifiCare to pay the provider. If the patient/patient's representative chooses not to sign this authorization, benefits will be paid to patient.
4. Please send claim to PacifiCare Behavioral Health, P.O. Box 31053, Laguna Hills, CA 92654-31053

EMPLOYEE INFORMATION (Complete For All Claims)

EMPLOYER NAME		GROUP NUMBER		
EMPLOYEE'S NAME (LAST, FIRST, M.I.)		EMPLOYEE'S STREET ADDRESS		
EMPLOYEE'S DATE OF BIRTH	EMPLOYEE'S SSN	CITY	STATE	ZIP CODE
THIS CLAIM IS FOR <input type="checkbox"/> SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER – <i>Please specify</i>				

PATIENT INFORMATION

PATIENT'S NAME (LAST, FIRST M.I.)		PATIENT'S DATE OF BIRTH	PATIENT'S ID#	
PATIENT IS <input type="checkbox"/> FEMALE <input type="checkbox"/> MARRIED <input type="checkbox"/> DISABLED <input type="checkbox"/> RETIRED (Check if applicable) <input type="checkbox"/> MALE <input type="checkbox"/> SINGLE <input type="checkbox"/> ON MEDICARE <input type="checkbox"/> STUDENT		If patient is disabled, give date of disability		
Patient was Treated for: <input type="checkbox"/> ILLNESS <input type="checkbox"/> PREGNANCY <input type="checkbox"/> INJURY AT WORK <input type="checkbox"/> ACCIDENTAL INJURY <input type="checkbox"/> OTHER – <i>Please Specify</i> If accident involved, give date, how and where accident occurred				
Does patient have other health coverage? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF YES, NAME OF INSURANCE COMPANY	GROUP NUMBER	POLICY NUMBER	
ADDRESS OF INSURANCE COMPANY				
NAME OF POLICY HOLDER		SEX OF POLICY HOLDER <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE		POLICY HOLDER'S DATE OF BIRTH
NAME OF POLICY HOLDER'S EMPLOYER		POLICY HOLDER'S EMPLOYER'S ADDRESS		

AUTHORIZATIONS

RELEASE OF INFORMATION I hereby authorize the release of any medical information necessary to process this claim. _____ PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE DATE	AUTHORIZATION TO PAY BENEFITS TO PROVIDER I hereby authorize benefits to be paid directly to the provider of service for this claim. _____ PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE DATE
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PLEASE ATTACH AN ITEMIZED BILL OR ASK THE PROVIDER OF SERVICE
TO FILL OUT THE OTHER SIDE OF THIS CLAIM FORM

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PHYSICIAN OR SUPPLIER INFORMATION

Date of Illness (first symptom) OR Injury (accident) OR pregnancy (LMP)	Date you were first consulted for this condition	If patient has had same or similar injury, give dates	If emergency, Check here <input type="checkbox"/>
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Date patient able to return to work	Dates of total disability FROM _____ THROUGH _____	Dates of partial disability FROM _____ THROUGH _____
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Name of referring physician or other source (e.g., Public Health Agency)	For services related to hospitalization, give dates ADMITTED _____ DISCHARGED _____
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Name and address of facility where services were rendered (if other than home or office)	Was laboratory work performed outside your office? <input type="checkbox"/> YES <input type="checkbox"/> NO
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Diagnosis or nature of illness or injury 1. _____ 2. _____ 3. _____ 4. _____ Please relate diagnosis to procedure using reference numbers (1, 2, 3, etc.)	FAMILY PLANNING <input type="checkbox"/> YES <input type="checkbox"/> NO Prior Authorization # (if applicable)
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Date of Service	Place of Service**	Procedure Code	Fully describe procedures, medical services, or supplies for each date (explain unusual services or circumstances)	Diagnosis Code	Charges	Days Or Units	TDS	For PacifiCare use only

Patient's Account #	Total Charge	Amt Paid	Balance Due
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Provider's Name	Provider's Address
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Provider's Phone #	Provider's Tax ID #
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** 21 INPATIENT HOSPITAL 12 PATIENT'S HOME 32 NURSING HOME 99 OTHER LOCATIONS
 22 OUTPATIENT HOSPITAL 52 DAY CARE FACILITY 31 SKILLED NURSING FACILITY 81 INDEPENDENT LABORATORY
 11 DOCTOR'S OFFICE 52 NIGHT CARE FACILITY 41 AMBULANCE 99 OTHER MEDICAL FACILITY

I HEREBY CERTIFY THAT THE SERVICES LISTED ABOVE HAVE BEEN PERFORMED AND PAYMENT IS THEREFORE DUE.

Signature of Provider (including degree or credentials)	Date
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MAIL COMPLETED CLAIM FORM TO:

PacifiCare Behavioral Health
P.O. Box 31053
Laguna Hills, CA 92654-31053